

MEMBERSHIP

January 1 - December 31, 2012

Membership Benefits by Category

	PLUS MEMBERSHIPS	ADULT/SENIOR MEMBERSHIPS	STUDENT MEMBERSHIPS	CHILD MEMBERSHIPS
Priority Registration	●	●	●	●
Lane Swimming	●	●	●	
Open Swim Times	●	●	●	●
35 Weeks of Annual Swim Lessons	●	●	●	●
Aqua-Fitness Classes	●	●	●	
Group Fitness Classes	●	●	●	
Cycling Classes	●	●	●	
Wellness Centre Privileges	●	●	●	
Personal Program Design - Wellness	●	●	●	
Monthly Wellness Program Reviews	●	●	●	
Open Gymnasium Times	●	●	●	●
Indoor Walking Track	●	●	●	
Preschool & Youth Drop In Programs				●
Preschool & Youth Program Discounts & Camps				●
Playzone				●
Energy Zone	●	●	●	●
Adult-Only Enhanced Plus Locker Rooms	●			
Guest Pass Privileges (Ages 18+)	●	●		

Membership Fees

MEMBERSHIP TYPE	1ST PERSON		SPOUSAL		JOIN FEE	
	YEARLY	MONTHLY	YEARLY	MONTHLY	1st PERSON	SPOUSAL/FAMILY
Adult General (18 yrs.+)	\$584.51	\$48.71	\$1022.87	\$85.24	\$100.00	\$50.00
Adult Plus (18 yrs.+)	\$726.84	\$60.57	\$1272.00	\$106.00	\$100.00	\$50.00
Older Adult General (60 yrs.+)	\$541.56	\$45.13	\$947.76	\$78.98	\$100.00	\$50.00
Older Adult Plus (60 yrs.+)	\$684.24	\$57.02	\$1197.48	\$99.79	\$100.00	\$50.00
Family	\$1,188.00	\$99.00	N/C	N/C	\$150.00	N/C
Family Plus (18 yrs.+)	\$1,437.12	\$119.76	N/C	N/C	\$150.00	N/C
Students (14 - 25 yrs.)	\$358.20	\$29.85	N/A	N/A	N/A	N/A
Youth (3 Months - 13 yrs.)	\$358.20	\$29.85	N/A	N/A	N/A	N/A

* Join Fees are charged to all new Adult members. Memberships that have lapsed 12 months or longer would be considered new members and subject to Join Fee. Join fees may be paid over first three monthly payments. See Membership Services for details.

* Applicable taxes will be applied at time of registration.

* Financial Assistance is available. Please ask at the Membership Services Desk.

Membership Payment Options

Membership payments must be set up on a pre-authorized plan or paid in full. Your dues may be withdrawn on either the 1st or 15th of each month, from your chequing account, Visa or MasterCard. Paying 'month to month' is not an option. A \$25 fee will be charged for NSF's.

Family Membership Plans

- A family membership consists of a maximum of two adult members and dependent children, under the age of 25, sharing the same residence.
- Dependent children have access to the general changeroom.
- A join fee applies to all new family memberships.

Membership Assistance Program

Membership at the YMCA is open to all. In an environment free of discrimination, our Membership Assistance Program helps individuals and families who have the greatest need in our community. Financial aid is available to those who are unable, not unwilling, to pay full regular fees. Visit Membership Services for more information or to schedule a confidential appointment to discuss how the YMCA of Chatham-Kent can be financially accessible to you.

Visitor Passes

Most YMCA programs and facilities are now available to non-members on a daily basis by purchasing a single entry or activity pass. Some exceptions do apply. If you plan to visit the YMCA more than once per week or more than four times per month, visit Membership Services to see how much more convenient and economical a YMCA membership can be.

Drop Off Policy

Children under 10 years of age may not be dropped off or left unattended for any unsupervised programming, such as Open Swim or Open Gym. Children under 10 years will not be admitted into the facility without the accompaniment of an adult at least 14 years of age.

Your Membership Card

Allowing you to gain access to our facility, your membership card may only be used by you and is non-transferable. You must scan your membership card at the service desk each time you visit. Members who forget their cards must provide suitable ID. The YMCA reserves the right to refuse service to any person who is unable to produce the ID necessary to validate their membership. There is a \$5 fee for a replacement card.

Cancellation Policy

- 30 days written notice and the completion of a cancellation form is required to terminate monthly payments.
- Members who have paid their fees in full will be issued a refund cheque less a \$25 administration fee.
- Cancellations will not be accepted by phone.
- Cancellations will not be made retroactively.
- No special considerations will be made based on usage, financial situation, or any other mitigating factors.
- A "stop payment" through a financial institution does not constitute a cancellation.

Hold Policy

- 15 days notice and the completion of a hold form is required to hold your Membership.
- Hold requests must be submitted in writing and in person to the Membership Services desk.
- Members may request a membership hold once per year for a minimum of one month, up to a maximum of 5 months.
- Payments will be stopped during the hold period.
- Access to facilities and programming will be suspended during the hold period.
- Holds will not be processed retroactively.

Photo Policy

For the security and privacy of our members and guests, the YMCA allows no cameras and recording devices without prior YMCA authorization. Please ask the Membership Services Desk for a YMCA Duty Manager to accompany you when taking pictures in the facility. The safety and protection of our participants and their privacy is a priority at the YMCA.

Volunteering at the YMCA

The YMCA believes people enrich their own lives when they enrich the lives of others. All YMCA efforts involve a partnership of volunteers and staff. *In 2010 a total of 700 people gave of their time and skills to the YMCA.* The role they play is essential to the success of the organization.

Please see Membership Services for more information and to receive an application.

Hours of Operation

Regular Hours - Effective Sept 6 - June 17, 2012

Monday - Friday	5:00am - 10:00pm
Saturday	7:00am - 8:00pm
Sunday	8:00am - 6:00pm
Holidays	9:00am - 4:00pm

All program areas will close 15 minutes prior to facility closing.



YMCA of Chatham-Kent
101 Courthouse Lane
Chatham, Ontario
N7L 0B5
519-360-9622
www.ymcaswo.ca

As a charitable organization, the YMCA strives to serve all segments of the community, including those with limited financial means. Donors to the YMCA make it possible. To make a personal contribution to the growth, strength and impact of the YMCA in your community today, please contact your local YMCA.

If your current financial circumstances are limiting your ability to participate, financial assistance may be provided. *Please contact us for more information. All inquiries will be held in strict confidence.*