

Job Opportunity



Why the Y?

The YMCA of Southwestern Ontario is committed to the development of healthy communities. Our locations, programs and services are designed to help our members and participants grow in spirit, mind and body and are open to people of all backgrounds, beliefs, and abilities.

At the YMCA

you will feel connected to community, when your work positively influences the lives of others in so many ways.

- you will meet new people, while working at one of the most respected human services organizations in the world
- you will expand your knowledge base, where you can flourish in values-based environment
- you will have career development opportunities where you build a better future for yourself and others
- you will experience a rewarding job by helping support the building of healthy communities

The YMCA of Southwestern Ontario is a multi service, non-profit values-based charity that serves Windsor-Essex, Sarnia-Lambton, Chatham-Kent, London, Middlesex-Elgin, Huron-Perth, and Oxford counties. Our services include: Childcare Services, school age programs, camp programs, health and fitness branches, community programs and newcomer services across the region. Our commitment includes a special focus on the region's children and youth. From the kids in our camps and those participating in soccer and swimming lessons, to youth who are new to our communities from around the world, the Y is committed to helping our next generation to grow and thrive, as healthy individuals and passionate future leaders.

Y not join the thousands of members, employees and volunteers and share our vision of a healthy community?

Position/Term: IT Technician – Six-month contract

Location: Wortley Office, 165 Elmwood Avenue East, London, ON, N6C 0A8
Hybrid office/work from home

Start Date: June 2022

Qualifications & Experience:

Reporting to the IT Manager this position will be responsible for serving as a technical expert for end user support and helping to promote and implement system security. This role will work closely with the IT Project Manager and Network Administration that together will drive the IT solutions to enable and support the association achieve its strategic goals and objectives.

- Post-Secondary Diploma in computer science, or combination of related education and experience.
- Minimum of 1 – 2 years of work experience in a related capacity.
- Microsoft Certified Professional required. A+ certification required. Network+ certification preferred. Microsoft Certified Systems Administrator preferred. Certification to be kept current through ongoing professional development.
- Valid Ontario Driver License; Exceptional organization skills

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- Must provide a current Criminal Record Check with Vulnerable Sector Screening as per the Association's policy
- Candidates must be fully vaccinated against COVID-19 at commencement of the contract

Responsibilities

- Day to day user support for IT including , IT tickets (Help Desk), installation of workstation hardware and software, user profiles, systems, mobile devices, telecommunication systems.
- Troubleshoot hardware and software to diagnose problems.
- Assist IT Manager with training, hardware & software upgrades/maintenance and repair.
- Assist in development and maintenance of technology related policies, standards and procedures
- Assisting with the implementation of all aspects of IT security
- Assist in development and maintenance of technology related policies, standards and procedures
- Maintain technology inventory
- Required to travel to multiple locations within the YMCA of Southwestern Ontario association.

Compensation/Benefits:

Salary: \$35,000 - \$45,000

- A YMCA personal membership at our health and fitness branches
- A discount on our Childcare and Camp programs
- Vacation entitlement in accordance with the employment standards regulations

Schedule:

- Monday – Friday, occasional weekends and evenings

To Apply:

1. Please indicate the name of the position in the subject line of the email. Also include specific information detailing how you meet the qualifications we require for this position
2. Submit your resume to workforymca@swo.ymca.ca
3. **Deadline for application is June 6, 2022**

We thank all applicants for their interest; however only those selected for an interview will be contacted.

The YMCA of Southwestern Ontario is committed to providing a barrier-free environment for all stakeholders including our members/participants, employees, job applicants, suppliers, and any visitors who may enter our premises, access our information, or use our services. As an organization, we respect and uphold the requirements set forth under the Accessibility for Ontarians with Disabilities Act (2005), and its associated standards and regulations.

Want to know more about us, visit us at: <https://www.ymcaswo.ca/>

<https://www.facebook.com/YMCAofSWO/>