



Volunteer Opportunity



YMCA Health, Fitness & Aquatics



Join the Y Health + Fitness Team!

Be the Spark! Join our passionate team and be the spark that ignites the potential in others. YMCA of Southwestern Ontario is one of the largest not-for-profit providers of licensed child care in Canada, offers settlement services to newcomers to Canada, operates 2 overnight camps and 16 Health & Fitness branches across Southwestern Ontario, and we have been making a positive difference in the communities we serve for over 50 years!

Position: Membership Services

Location: Centre Branch YMCA

Start Date: ASAP

As part of your total compensation:

- Receive a complimentary YMCA membership to our Health & Fitness facilities.
- Be part of a caring and supportive network of people to help each other succeed.
- Complimentary access to wellness and counselling services.

In this role, you will:

- Provide tours throughout the building for members and guests.
- Answer phones and provide information about pricing and programs offered.
- Learn the basics behind the desk like signing in members.
- Provide excellent customer service.
- Be committed to diversity, equity, inclusion and building a sense of belonging.
- Embrace and exemplify the Y's core values.

Education and Skills Qualifications:

- Minimum of 16 years old.
- Provide an up-to-date Criminal Record Check with Vulnerable Sector (18 years and older).
- Hard working, team player.
- Takes initiative.
- Legally entitled to work in Canada.

Available shifts could include:

- Monday – Friday 9:00am-11:00am, 2:30pm-4:30pm, 4:30-6:30pm, 6:30-8:30pm
- Saturday 9:00am-11:00am



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Why The Y?

The YMCA of Southwestern Ontario is committed to the development of healthy communities and welcomes people of all backgrounds, beliefs, and abilities. We are committed to helping our employees reach their full potential and are recognized by Forbes as one of Canada's Top Employers. We offer meaningful employment and the opportunity to make a difference in the lives of individuals and families.



To Apply:

- Submit your cover letter, resume, and supporting documents via email to: **volunteer@swo.ymca.ca**.
- Include in your submission your specialized experience, and why you are the best candidate for this role. Please include the name of the position and location in your application.
- We thank all applicants for their interest; however only those selected for an interview will be contacted.

NOTE: The YMCA of Southwestern Ontario is committed to providing a barrier-free environment for all stakeholders including our members/participants, employees, job applicants, suppliers, and any visitors who may enter our premises, access our information, or use our services. As an organization, we respect and uphold the requirements set forth under the Accessibility for Ontarians with Disabilities Act (2005), and its associated standards and regulations.